

Calle Chile, 10 Oficina 36 28290  
Las Rozas de Madrid  
Tfno / Fax: 91 630 33 37  
web: www.accentoacustica.es

Dear Sir/Madam,

**ACCENTO ACÚSTICA Y VIBRACIONES** has implemented a Quality and Environmental Management System in accordance with the requirements of UNE EN ISO 9001:2000 and UNE EN ISO 14001:2004.

The **ACCENTO ACÚSTICA Y VIBRACIONES** senior management has proposed as a priority, to achieve and maintain the highest standards of quality in manufacturing its products and providing its services in accordance with environmental requirements and applicable quality and its customers demand.

As any project, the system depends largely on the commitment and joint participation of all stakeholders, therefore the **ACCENTO ACÚSTICA Y VIBRACIONES** senior management attach as documentation its Quality and Environmental Policy, and asks them for documentation concerning environmental requirements that are applied according to your service or product provided.

In this regard, the support and participation of suppliers is essential for strengthening the implementation of the system and really make it a future strategy.

The involvement of suppliers is primarily to facilitate the operation of the system, working with our company in compliance with environmental and quality requirements that apply to them, and necessary to achieve progress in our process of continuous improvement. For that you indicate which are available to those procedures relating to the environment that might be covered.

We appreciate your cooperation, and waiting for your comments, compliments,



Fdo.:  
Senior management

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## Quality and Environmental Policy

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**ACCENTO ACÚSTICA Y VIBRACIONES, S.L.** expressed its commitment and support for the Quality and Environmental Policy with respect to its developing and manufacturing activity to noise, vibrations and shocks control is described by the following principles:

- Adjust all the processes within the company toward the nature, size, Quality of our services and products and Environmental Impact of them.
- Ensure the commitment to continuous improvement of our processes and working conditions toward the quality of our services and products, customer satisfaction and toward the prevention of pollution.
- Comply with applicable legal requirements and other standards which the organization subscribes related to the Environment Quality.
- Implement and maintain, through the responsibility and the participation of all the members of the company and of those working on its behalf, an Integrated Management System.
- Promote the participation of our employers on the improvement of the System, through the communication and consultation.
- Identify and assess the environmental aspects and impacts of its activities, products and services that can control and those that it can influence within the defined scope of the Integrated Management System, taking into account the developments, new or modified products and services in order to reduce as far as possible to achieve a high level of environmental friendliness.
- Determine those aspects that have or can have significant impacts on the environment.
- Provide adequate staff training, to conduct its activities with the required quality levels, to know the possible environmental aspects of its development activities can generate and to be aware of the risks arising from their jobs involving them respect for our policy in all its activities.

This Policy;

- is presented with a view to establishing the framework for setting and reviewing objectives and goals of Quality, Environmental and Occupational Safety and Health of ACCENTO ACÚSTICA Y VIBRACIONES.
- is available to all interested parties claiming knowledge and is communicated to all persons working for the organization or on its behalf, in order to make them aware of their individual obligations and Environment Quality.
- is carried out periodically in order to ensure it remains relevant and appropriate to the requirements of ACCENTO ACÚSTICA Y VIBRACIONES and its integrated Management System.
- is known for each of the members of ACCENTO ACÚSTICA Y VIBRACIONES, which accept the responsibility to fulfill and enforce all their staff.

October 1st, 2010



Fdo.: Senior management

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1. For any questions about this document please contact us at the following phone 0034 91 630 33 37
  2. Send the required documentation is attached to this document signed and sealed by Fax 0034 91 630 33 37
  3. Send this form and copies of the requested documents to the following address: Calle Chile, 10. Oficina 105 28290 Las Rozas de Madrid// web: [www.accentoacustica.es](http://www.accentoacustica.es)
  4. In case of having some kind of quality management system, environmental and / or health and safety, send a copy of the certificate. This document will be used to better assess their services.

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## Senior management

- 1.- The subcontractor/supplier is as far as possible to minimize any environmental impact associated with the activity (contaminated containers, municipal solid waste, waste oils, electrical and electronic waste, water consumption, electricity, paper, etc.).
- 2.- Emissions from the activities performed by subcontractors/suppliers may not exceed the permitted levels, so that a minimal impact on air quality in the area is secured.
- 3.- Non-hazardous waste from the cleanup work items, will be discharged to the container Inert.
- 4.- The waste will be segregated according to the law.
- 5.- It is the responsibility of the subcontractor prevent put into effect eliminating any waste incineration during the performance of work. It will also prevent any discharge of waste, both the ground as drains or sewer.
- 6.- It is expressly prohibited abandonment or dumping of hazardous waste such as oils, acids, solvents, batteries, PCB, CFC, paint containers, etc.
- 7.- Any hazardous waste generated shall be stored and managed in accordance with applicable law.
- 8.- Any situation of environmental risk generated in facilities ACCENTO ACÚSTICA Y VIBRACIONES, S.L. shall be communicated to the Head of Quality and Environment of our company.
- 9.- Any other requirements deemed appropriate by the work to be performed by the subcontractor/supplier.

<i>If you are our:</i>		<i>The environmental requirement is applied:</i>	<i>Documentation submitted</i>
<input type="checkbox"/>	<b>Manager of non-hazardous waste</b>	<input type="checkbox"/> Send copy of proof of manager/carrier authorized waste removed	<input type="checkbox"/>
<input type="checkbox"/>	<b>Manager of hazardous waste</b>	<input type="checkbox"/> Send copy of proof of authorized waste manager that removes us	<input type="checkbox"/>
<input type="checkbox"/>	<b>Extinguisher maintenance company</b>	<input type="checkbox"/> Copy of proof of maintenance company <input type="checkbox"/> Record all maintenance performed on our premises	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	<b>Chemical supplier</b>	<input type="checkbox"/> Send Material Safety Data Sheet for each product, with the corresponding regulation <input type="checkbox"/> Provide us more respectful alternative list of products with the environment	<input type="checkbox"/> <input type="checkbox"/>
<input type="checkbox"/>	<b>Other suppliers (cement, sand, bricks, tiles, gravel, structural steel, etc)</b>	<input type="checkbox"/> Pass the technical inspection of the vehicles.	<input type="checkbox"/>
<input type="checkbox"/>	<b>Garages</b>	<input type="checkbox"/> Storage and management of waste (used oil, NFU's, used parts, moons, RAEE's, etc.) according to the law	<input type="checkbox"/>

Company Signature

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